

Case Study



Company:

Lineas Systems AG.

Industry:

Software Development and Consulting.

WebSpy Product:

Analyzer Premium (Web and E-mail Reporting and Monitoring.)

Lineas Systems AG is a German based holding company with a total turnover of 14.2 million Euros and approximately 200 staff across its seven divisions operating in a variety of software engineering and consulting capacities, based in Germany.

Matthias Schirmag (Systems Administrator) talks about the business drivers and benefits WebSpy Analyzer has provided the Lineas Group over the past 2 years

Lineas had recently experienced considerable rises in broadband usage costs and we needed to ascertain why this was happening. Lineas is a large group of companies and we wanted a tool that was able to apportion the costs of bandwidth usage across the various divisions and departments. We also wanted to identify what proportion of unsuitable data such as sex and criminal content was passing through our network infrastructure.

Since installing the WebSpy product, we can now apportion the correct amounts of data usage to the correct departments and divisions. Additionally, WebSpy also highlighted the need to adjust our existing network filtering and security procedures, including further prioritisation of our TCP/IP protocols, giving the necessary prioritisation of data delivery to our customers. We also reduced our overall bandwidth costs considerably.

WebSpy software has a nice and simple interface allowing non technical people to use it without long training sessions. We also like its ability to drill down to actual web pages that have been viewed.

Lineas Systems Ag has been using WebSpy's Analyzer Premium Product since October 2002.

For more information on WebSpy's Analyzer Premium product, please go to: <http://www.webspynet.com/products/index.asp>

For more information on Lineas Systems AG, please visit their website at: <http://www.lineas.de/>



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